When the Ball has been Dropped: How to Recover from a Botched Investigation

Presented by
Christine Cave, Esq., SPHR, SHRM-SCP
Max Dubroff, SPHR, SCP

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When the Ball Has Been Dropped:
How to Recover from a Botched Investigation

Application

• Myriad Roles
  • HR professionals
  • Investigators
  • Managers with HR responsibilities
  • Legal professionals as advisors & investigators
• All Expertise Levels

Key Take-Aways

• Purpose of Investigations
• Approach to Investigations
  • Risk-Management
  • Critical Thinking
  • Systems Thinking
• Investigation Process Model
• Ways to Improve Investigations
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• Don’t Miss This Presentation!
  • The information from these slides will be presented in a variety of methods during the presentation
  • The presentation includes interactive assessment of an all-new case that is not found elsewhere

• Save a Copy of These Slides!
  • These slides are provided as a reference to the material discussed during the presentation
  • These slides include supplemental materials that may not be directly addressed during the presentation

Investigations Process Model

Assessing
- Decide to investigate
- Address safety
- Maintain confidentiality

Planning
- Be quick, thorough and objective
- Select the investigator
- Plan the investigation
- Prepare questions

Understanding
- Stay focused
- Gather & evaluate evidence
- Conduct interviews
- Determine credibility

Completing
- Document the investigation
- Reach a conclusion
- Take action
- Follow up
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Your opinion matters!
Please take a moment now to evaluate this session.

Thank You!

B. Max Dubroff
linkedin.com/in/MAXimizer
HR.MAXimizer@gmail.com
@HR_MAXimizer

Christine Cave, Esq.
linkedin.com/in/okemployerlaw
ccave@okemployerlaw.com
@okemployerlaw

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